

**ENDOCRINOLOGY  
AND CLINICAL  
NUTRICION UNIT  
VIRGEN DE LA VICTORIA  
UNIVERSITARY HOSPITAL**

**Consultation area:**

**Information for the patient.**



**Telephone numbers of the UGC of  
Endocrinology and Nutrition, Hospital  
Virgen de la Victoria**

Blue patio room 14	951 032 242
Blue patio room 15	951 032 244
Diabetes Daily Hospital	951 032 658
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**Telephone numbers of the UGC of  
Endocrinology and Nutrition, Centro  
Especialidades San José Obrero**

Secretary:	951 034 016
Reception:	951 034 044

**Other useful telephone numbers**

Salud responde:	955 54 50 60
Hospital Valle del Guadalhorce:	951 938 719
Hospital Marítimo Torremolinos:	951 033 712

**You will be treated in the Endocrinology and Clinical Nutrition Unit of the Virgen de la Victoria Hospital**

Below, we provide you with information that may be of your interest.

**The consultation staff periodically goes to the waiting room to collect appointments, it is not necessary for you to enter the consultation area to deliver them.**

The first time you are notified, you will go to the pre-consultation area to take data, weight, blood pressure, and review what tests you have pending. On this first occasion you will enter alone. When in a second time you go to the consultation, if you wish or need it, 1 person may accompany you.

**The appointment time is an approximation to the time of entry into the consultation.**

The delay, for which we apologize in advance, will depend on the complexity of the problem from patients before you, urgent referrals ...

If you have questions about your time, ask the assistant in your office. Do not doubt that when your turn comes you will be assisted with the time that your problem requires.

**If you cannot attend an appointment**, please cancel / change it as far in advance as possible, so that it can be used by another patient. In the case of the first visit managed from Hospital care, you can do it through “Cita previa” of the hospital. In the case of the first visit managed from Primary Care, you must make the change / cancellation at your Health Center. If it is a review, you will call the consultation in which you are being treated directly, always on the same day of the week. In both cases, you can also modify an appointment by calling “Salud Responde” (see back).

**Perform the tests in advance of the appointment, generally 10-15 days for common tests, and 3-4 weeks for some hormonal studies (make sure the time frame is clear to you).**

The blood tests carried out in the Regional Hospital, the Maternal and Child Hospital, the Virgen de la Victoria Hospital and regional hospitals or in the Health Centers corresponding to said hospitals, are recovered during your medical visit through the computer (Servolab); **Please provide the key / receipt of the extraction to facilitate the location.**

Information panels on the rights and duties of users of the Public Health System are at your disposal in the common areas.

Likewise, we remind you that you can exercise your right to register your living wills in advance; get information on the Salud Responde phone number or on the SAS website, INTERS @ S.

**We look forward to serving you according to your needs.**



**Junta de Andalucía**

Consejería de Salud y Familias

SERVICIO ANDALUZ DE SALUD